

# RETURN FORM one0one.com

**Order Number:**

## CUSTOMER INFORMATION

Full Name:

Email:

Phone:

BUYER INFO: (only if the billed name was different than the delivered name, this is extremely necessary to make a refund).

Full Name:

Email:

Phone:

**ITEMS TO BE RETURN**

**RETURNING REASON**

**EXCHANGE FOR:**

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1. SKU:

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2. SKU:

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3. SKU:

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4. SKU:

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5. SKU:

Do you prefer a refund or an exchange? : \_\_\_\_\_

Remember that products buy in a promo or sale offer only could be exchanged.

Do you want a return Label? : \_\_\_\_\_

If you say yes, when you have the label, just print and affix shipping label to sealed package and drop at a USPS near you.

Items must be returned in sealed package including the original Invoice and/or packing slip and the return form completed.

Address for return is: 1500 bay road unit 970, Miami Beach, FL 33139. US.

If you have any question please do not hesitate to contact us at [info@one0one.com](mailto:info@one0one.com)

one101one



## RETURN INSTRUCTIONS

Our products are fully warranted against defects in materials and workmanship. Return any unworn, unwashed or defective merchandise. Items may be returned in original purchase condition and packaging within 30 days of delivery. If you would like to exchange an item, please follow the return instructions below and place a new order.

**STEP 1:** Locate your shipping confirmation email

**STEP 2:** Complete the return form

**STEP 3:** For a free return label sent the form to [info@one0one.com](mailto:info@one0one.com), in a couple labor days you will receive it by email.

**Step 4:** Items must be returned in sealed package including the original Invoice and/or packing slip and the return form completed.

**STEP 5:** Affix shipping label to sealed package and drop at a USPS near you.

After inspecting your return, we will issue a credit for the merchandise (including any applicable sales tax) to the original payment method used. Any shipping charges from your order will not be refunded. Please allow 2-3 weeks for the processing of your refund.

### Please Note:

- Products buy on sale only have exchange for another size, but are not eligible for reimbursement.
- All returns are subject to inspection. All packages, including original containers, must be unmarked and not defaced in any manner.
- We can only accept returns from purchases made on [www.one101one.com](http://www.one101one.com) . If you made a purchase from an independent retailer or another online retailer, please return the product to the store from which you purchased, under the guidelines of their return policy.
- Items purchased on [www.one101one.com](http://www.one101one.com) cannot be returned to an independent retailer or another online retailer.
- Custom and personalized products are made just for your preferences, they are not returnable.
- If you have questions, or help needed regarding returning an one101one order, you can write us to [info@one0one.com](mailto:info@one0one.com).
- In same style if available "Products buy on sale only have exchange for another size (in same style if is available) but are not eligible for reimbursement."